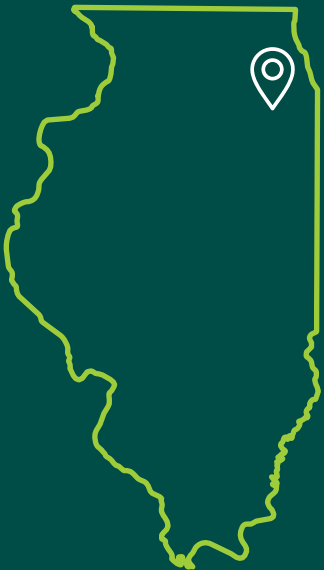


Lyric Opera of Chicago Gives the Evolv Express® Accolades for Its Security Screening Performance

Snapshot of Organization



LOCATION
Chicago, IL

CAPACITY OPENED
3,563 1954

HOME
Ardis Krainik Theatre in
Civic Opera Building

SOLUTIONS

2 Evolv Express® Dual-lane Systems

1 Evolv Express Single-Lane System

Evolv Cortex AI®

Evolv Insights®

Goals



Provide frictionless security screening for all patrons, especially the elderly



Avoid generating a high rate of false security alarms



Scale to handle a high volume of security screening in the final 30 minutes before curtains



Ensure threat resolution experience is seamless

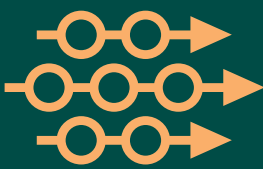


Onboard and train inexperienced staff on security screening operation



Ensure all guests are in their seats at curtain call

Outcomes



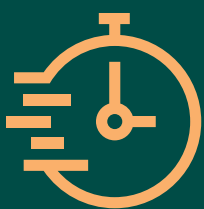
Scale

to screen more than 1,600 guests in 30 minutes before curtain calls



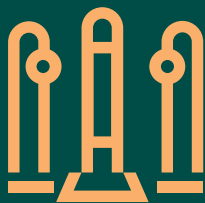
Delivered

positive guest experience, not one complaint received to date



Expedited

secondary security screening



Able

to quickly and easily disassemble, move, and store Express systems



Read the Case Study

