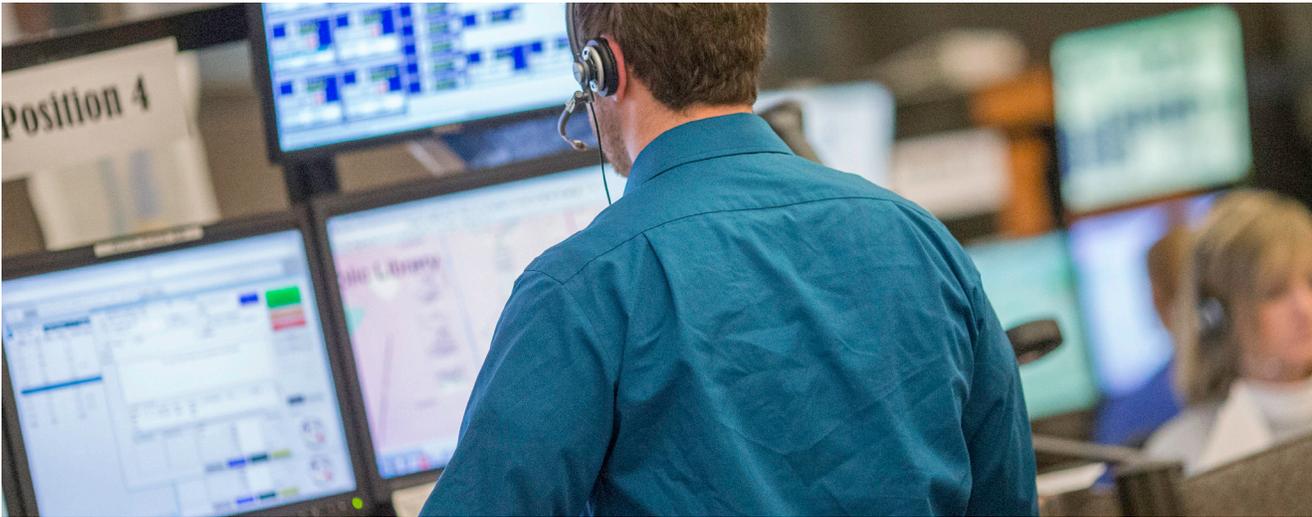




CALLSTATION NEXT GENERATION 9-1-1 CALL TAKING



SIMPLIFYING YOUR OPERATIONS

CallStation provides browser-based i3 (NG9-1-1) Call Taking and Mapping, at a lower cost, for agencies that have a dispatch application, but need to add the latest VoIP, wireless mobile and NG9-1-1 capability. Call Taking is available directly from the Map with the support of traditional 9-1-1 and Mapped ALI features from a browser running on the same PC as your dispatch application, if your vendor allows it. CAD interfaces are provided.

LESS COMPLEXITY, MORE FLEXIBILITY

CallWorks is built for twenty-first century NG9-1-1 and provides a bridge for existing 9-1-1 technologies to ease the transition to NG9-1-1. Achieving next generation solutions requires flexibility. CallWorks provides that flexibility through a range of configurations for small to large emergency operation centers and associated geographies.

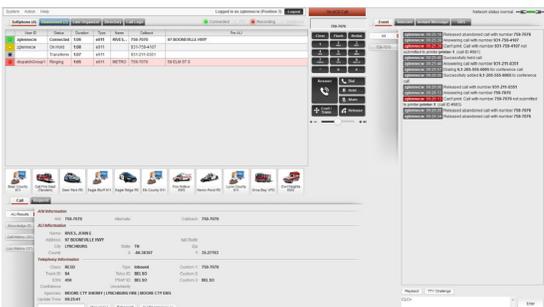
NEXT GEN INNOVATION

Access to a wide range of information is also part of the new landscape for emergency Call-Takers/Dispatchers. CallWorks provides an intuitive browser interface which users new to CallWorks understand immediately. CallWorks' innovative user experience improves efficiency during incidents by streamlining call flows at both the individual and group level. For example, the CallWorks telephony-enabled map permits innovative ways of understanding and managing the manner in which a complex incident unfolds in real time.

RETURN ON INVESTMENT

Next Generation 9-1-1 is an investment in the safety of a community. CallWorks lowers total cost of ownership by providing upgrades at no additional charge and covers all system components in one consistent support package, insuring a predictable path even as the 9-1-1 landscape changes.

DESIGNED FOR THE WAY YOU WORK



CALLSTATION

CORE FUNCTIONALITY PROVIDED WITH CALLSTATION

- Legacy 9-1-1 and Administrative Call Taking
- “SipWorks” - i3 NG9-1-1 Call Taking option
- Mapped ALI functionality
- Integrated TDD and IRR
- Multi-User, Multi-Agency capability
- NENA Compliant Workstation capability
- Easy to use browser technology and user interface
- Integrated VoIP Switch
- Call taking is available directly from the Map with the support of traditional 9-1-1 and Mapped ALI features in a single smooth work flow
- Remote VoIP Phone Only capability with ALI via “SipStation”
- Standard Interfaces for Time Sync., Printing, Reports, CAD, ALI
- Web portal for real-time data views and Call Detail Reporting
- Includes AdminiStation Data Management Utility
 - Browser-based Remote Administration Tool
 - Account-based Access and Privileges
 - Database Administration
- Includes DecisionStation Dashboard Utility
 - Real Time At-a-Glance Status of Incident Data and More
 - Enhances Situational Management
 - Improves Operational Analysis
 - Easy-to-Use Browser-based Reporting
 - Predefined Reports Included for Immediate Use
 - Smartphone Support

NG9-1-1 CALL TAKING. BEYOND NEXT GENERATION

ABOUT CALLWORKS

CallWorks, Inc. provides the PSAP and Dispatch community with the industry’s first vertically and horizontally integrated solution for the receipt of Next Generation 911 calls, dispatching of resources, and transmission of critical information to the mobile workforce while providing a vast array of benefits from VoIP technology. CallWorks products improve control and administration of the E-911, Emergency Management and Dispatch workflow process while enhancing the speed and accuracy of emergency response.

CALLWORKS

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For more information on NextGen 9-1-1
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