BUILD YOUR OPTIMAL PUBLIC SAFETY SUITE

INTEGRATE OFF-THE-SHELF MODULES FOR A CUSTOM SOLUTION WITH FLEX®

MOTOROLA SOLUTIONS

MAXIMIZED FOR TODAY AND FLEXIBLE FOR TOMORROW

Improve response and resolution with a truly integrated all-in-one suite.

INTEGRATED

Increase situational awareness and boost efficiency with real time data sharing across your organization.

- Complete system integration with core products that were originally engineered for interconnectivity. Using an open, centralized database, all information is entered, stored and extracted in real time, allowing all departments within your agency to share live data.

- Quick access to critical data from anywhere within the system using the centralized database. Search multiple record sources at once, reducing response time and increasing situational awareness in the field.

PROVEN

Trust 40 years of innovation experience developed in partnership with customers to enhance system technologies.

- Superior multi-jurisdictional data sharing capabilities that allow multiple agencies to use a single database to securely exchange information in real time while keeping sensitive information secure and preserving individual agency standards.

- Proven implementation record from an experienced team that reliably installs on time and within budget, ensuring a smooth process from start to finish.

- Highly dedicated customer services including committed Customer Success representatives, continued training opportunities and around-the-clock technical support.

- A customer/vendor partnership mindset with a team that values lifetime relationships and works to ensure overall satisfaction and attainment of strategic agency goals.

- 40+ years of customer-driven innovation by combining each customer's feedback with our unrivaled research and design process to enhance the product.

FLEXIBLE

Build the system your organization needs through off-the-shelf modules adapted to your agency's workflows.

- Choose from more than 60 ready-made modules to address your team's specific needs while still benefiting from off-the-shelf pricing and flexible configurations.

- Seamless interfaces with other industry leaders, allowing your agency to work more efficiently with software applications you are currently using. Redefining the experience from call to case closure by integrating with Motorola Solutions' mission-critical applications from call taking to video analytics to help you work smarter and more efficiently.

- Extend the investment in your Flex system by deploying hybrid features available today.

- Adaptable pricing options allow you to build the system you need but pay over time.

FLEX COMPUTER-AIDED DISPATCH

Easily share call information, manage multiple disciplines and keep all parties informed and up-to-date with the latest call information using CAD software that is specifically designed and engineered to support both full multi-jurisdictional dispatching as well as single agency dispatch.

CUSTOMIZE BY AGENCY AND USER

Support multiple public safety answering points, jurisdictions and disciplines on one shared system while still preserving agency autonomy through customized, agency-specific configurations and reports. Dispatch units, add calls and search for data using either your keyboard and mouse or operating directly from the CAD command line with prompted cues as you type that help you enter commands quickly and accurately. You can also utilize familiar features such as right-clicking, dragging and dropping.

INTEGRATE SYSTEM DATA IN REAL TIME

Flex's tightly integrated system provides dispatchers with easy access to all critical data from just one screen. From the CAD command line, you can query name, vehicle, property, law incident records and Involvements® within the Law Records module, all without exiting the CAD status screen. Any information added by dispatchers can be seen in real-time by responding personnel, helping to boost situational awareness and improve the speed and accuracy of field reporting.

LOCATE UNITS AND CALLS ON JURISDICTIONAL MAPS

View CAD calls on automatically populated jurisdictional maps. Seamless integration between the Flex AVL Mapping module and Flex CAD displays all units in the correct location on the CAD map. When using Flex's CAD tools, you can route a unit to a call directly from your agency's map by dragging the unit symbol over the call symbol, or vice versa. You can also dispatch a call to a unit by entering the command into the CAD command line. New calls are automatically centered on the map, giving you quick access to the most pressing situations.
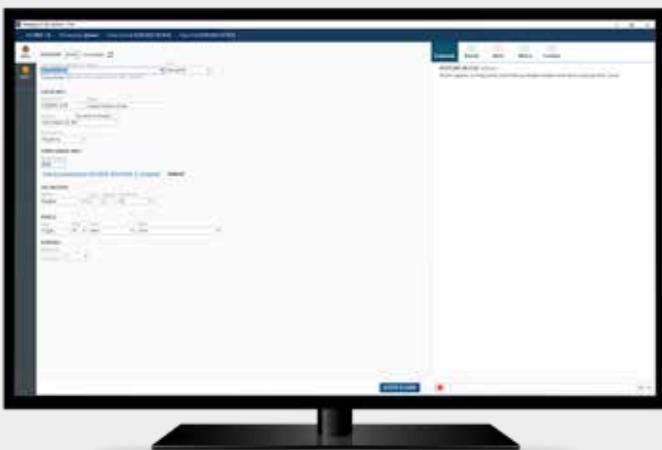
AVAILABLE FLEX CAD MODULES

- Alarm Tracking and Billing
- Computer-Aided Dispatch
- CAD Management Dashboard
- CAD Mapping
- CAD Viewer
- E9-1-1 Interface
- Flex CAD VESTA Integration

- Flex CAD CallWorks Integration
- GeoValidation
- InSight
- Response Plans
- Rapid Notification
- ProQA Interfaces

BROCHURE | FLEX

FLEX MOBILE

Manage incident details, access necessary data and complete reports from the field with a suite of modules focused on mobility to extend Flex CAD and Records to first responders' devices.

RECEIVE RELEVANT INFORMATION STRAIGHT TO YOUR MOBILE DEVICE

Rapid dissemination of information is vital to keeping officers and community members safe. Utilize Flex Mobile for maximum situational awareness during a response by providing your team out in the field with pertinent and constantly updated information about the address of a call, which units are nearby and quickest routes to a scene. Additional alerts on the location or individuals involved also guide field personnel for the most safe and effective response.

FREE UP RADIO AIRTIME FOR HIGH-PRIORITY CALLS

Receive pertinent details on critical calls in real time using a laptop or mobile device. This enables field responders to access information about a vehicle or person as well as any additional comments as they are entered by dispatchers. Flex Mobile also frees up radio frequencies for high-priority calls and reduces the potential for misheard information or noise interference.

INSTANTLY SHIFT YOUR FOCUS FROM EMERGENCY RESPONSE TO INVESTIGATION AND REPORTING

After arriving at a scene and assessing the situation, your team's focus moves from emergency response to reporting. Use Flex Mobile to access agency data even outside the vehicle with speed and flexibility, saving time and energy. Make more informed decisions on the scene by instantly accessing existing alerts or notifications on records when running driver licenses and vehicle information, streamlining the process for both your agency and the citizen.

COMPLETE REPORTS FROM THE FIELD

Capture the most complete and accurate data to get the job done quickly and effectively using Flex Mobile tools that help you remotely gather accurate data. Use Flex from your laptop, smartphone or tablet to capture photo and video evidence, gather witness statements and quickly complete officer narratives, all right there on scene. Create and submit incident reports while details are fresh and spend more time out in your community instead of behind a desk.

AVAILABLE FLEX MOBILE MODULES

- Fire Mobile CAD
- Mobile Arrest Form
- Mobile AVL Mapping
- Mobile Driver License Scanning
- Mobile Field Report with Field Interview
- Mobile Premises and HazMat
- Mobile Records

- Mobile State and National Queries
- Mobile State Crash Form
- Mobile State eCitation Form
- Mobile Voiceless CAD
- Mobile Warning Form
- Quickest Route
- Flex Touch

FLEX RECORDS

Empower individuals across your agency with the most accurate and up-to-date information through a records management system specifically designed and engineered for true integration.

ENTER AND ACCESS DATA THROUGH A SINGLE-SOURCE DATABASE

Flex's integrated master tables are shared throughout all system modules, promoting data integrity and reducing duplicate records. The integration between Flex Records and Flex CAD automatically links CAD call information to related incident records for rapid, consistent data entry. Additionally, Flex's single sign on removes the burden of logging into multiple platforms, saving your team critical time along the way.

STREAMLINE YOUR SEARCHING AND REPORTING

Access pertinent information quickly by searching from any field on the screen using wild-card and sounds-like searches. You can even use the InSight module to query data outside of your jurisdiction. Take advantage of Flex's wide array of preformatted reports for daily tasks or utilize the advanced reporting tools to meet your state's specific requirements, including guidelines set for UCR, IBR and NIBRS. Build a complete report that meets state-specific IBR requirements using built-in validation. Assign and track the status of reports from any module within the Flex system and view the status history of a record. Attach files, images and audio files to records to provide a more complete picture. Once a record is sent out, you can see the recipient and purpose, helping ensure sensitive information is not released to unauthorized parties.

INSTANTLY SEE RELATED RECORDS WITH INVOLVEMENTS®

Utilize Flex's unique architecture to optimize the speed and ease of searching live data, including investigative searches on complainants, victims, offenders, suspects, witnesses, evidence, vandalism, arson, vehicles and stolen and recovered property. Flex automatically creates links of Involvements® and Visual Involvements®, making you aware of important connections between various types of records. Advance investigations by exploring the relationships between data and use the Pin Mapping module to view spatial relationships between suspects and incidents. Protect sensitive information about ongoing investigations by limiting unauthorized access to data.

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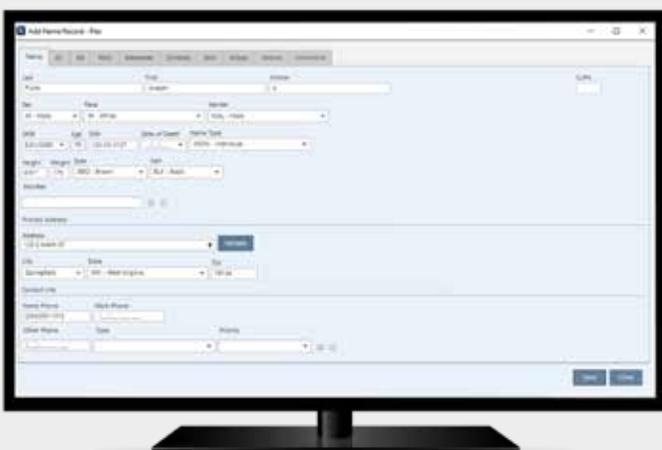
AVAILABLE FLEX RECORDS MODULES

- Civil Process
- Clery Reporting
- Data Replication
- Equipment Maintenance
- Evidence Barcode and Auditing
- Evidence Management
- Fleet Maintenance
- Imaging
- InSight
- Inventory Management
- IBRS/NIBRS

- Law Records
- Licenses and Permits
- Offender Tracking
- Pawned Property
- Personnel Management
- Pin Mapping
- Premises and HazMat Information
- StateLink
- Traffic Information
- Vehicle Impound

FLEX
INTELLIGENCE-LED POLICING

Maximize the value of your agency's information by transforming data into intelligence to help your team uncover actionable insights, improve resource planning and close more cases.

FLEX ILP AND LICENSE PLATE RECOGNITION

Speed Investigations using the world's largest repository of vehicle information. Vigilant Analytics provides license plate technology that not only provides you with more vehicle detections but also the powerful analytics that make sense of those detections, enabling you to develop targeted leads and solve more cases. Now, Flex can import License Plate data directly from Vigilant to streamline investigations and improve the accuracy of records.

Integrate Flex with CommandCentral Investigate, a powerful investigative analytic and reporting platform that boosts your agency's ability to solve more crime with data driven insights. Put big data to work for you, so you can quickly identify crime trends, track down leads with more accuracy and effortlessly communicate intelligence across your agency - empowering everyone on your team to fight crime smarter. Leverage more data for your agency, is configurable for every role and can be delivered "as-a-service."

QUICKLY IDENTIFY CRIME TRENDS

Recognize emerging crime patterns and deep dive into data to understand why it is occurring. The Flex system provides a variety of maps you can use to quickly see which areas are most affected by crime, traffic, public nuisance and more.

Visually identify potential crime hotspots on a crime density map, prioritize areas through geographic profiling and geo-fencing, initiate queries using multiple data layers and compare activity by performing customizable data range searches to determine geographical crime and incident trends.

MORE EASILY TRACK DOWN LEADS

Take your team's investigative abilities to the next level to easily find suspects and make arrests. Using advanced searching capabilities, you can surface data from across the entire platform - without hopping from system to system.

Conduct searches feeling confident that when a query is made, the latest and most relevant information is returned to aid in investigations and support your intelligence-led policing initiatives.

KEEP EVERYONE MORE INFORMED

View all critical statistics in one place with Flex's CompStat Management Dashboard - an analytics dashboard designed specifically for busy command staff. The CompStat Dashboard pulls information directly from your incident records and displays statistical data in an intuitive, easy-to-read and navigate format. Analyze internal productivity with the Command Staff Productivity Dashboard. This dashboard combines with the CompStat Dashboard to provide administrators with easy visibility into each officer or deputy's performance and statistics, helping to further enhance your department's culture of accountability.

AVAILABLE FLEX ANALYTICS MODULES

- Command Staff Productivity Dashboard
- CompStat Management Dashboard
- CrimeMonitor
- Pin Mapping

FLEX JAIL

Make your jails safer and more efficient by streamlining intake, movement and release processes. Access a comprehensive view of an inmate's history by viewing inmate records data through Flex's integrated system.

STREAMLINE OFFENDER INTAKE

Reduce the time it takes to successfully receive offenders and get them behind bars. Booking can start from the moment an arrest report is created in the field and pre-populated with the information that has already been captured. From there, a configurable booking checklist integrated with other third-party systems for fingerprint collection and more can ensure a consistent procedure is followed to get an offender processed quickly. With the growing emphasis on mental health, dynamic assessments during intake can help you ensure offenders are housed and supervised properly.

IMPROVE OFFICER AWARENESS

Provide the safest environment for both your officers and the inmates under your supervision. A daily event view surfaces all relevant information and tasks that officers need to accomplish - no more, no less. Paired with a comprehensive inmate profile, officers can be more aware of who they are managing.

RELEASE INMATES CONFIDENTLY

Be certain inmates have served their sentence and are ready for release. Dynamic scheduling that accommodates more complex sentencing and is included in the core Flex Jail allows you to easily keep track of time-served, good-time credits and inmate work credit. Similar to booking, the release checklist, with features like biometric verification, ensures a consistent process is followed and the right person is released.

JAIL MANAGEMENT SYSTEM MODULES

- Biometric Verification
- Cell Check
- Commissary Management
- Disciplinary Actions
- Imaging

- Inmate Requests
- Inmate Work Assignments
- InSight
- Jail Management
- LiveScan FingerPrinting

YOUR ALL-IN-ONE SOLUTION

As communities grow and evolve, so does the need for faster, more informed responses from public safety agencies.

To keep up with the world, you need more than just individual best-of-breed applications. You need an integrated solution specifically designed for real-time response and quick, intuitive processes - you need an ecosystem.

Used by more than 500 single and multi-jurisdictional agencies nationwide, Flex is a proven, integrated solution backed by the industry's first and only mission-critical ecosystem built to create the lifeline your safety and mission depend on.

LAND MOBILE RADIO COMMUNICATIONS

CUSTOMERS
—
CITIZENS

VIDEO SECURITY & ACCESS CONTROL

COMMAND CENTER SOFTWARE

MANAGED & SUPPORT SERVICES
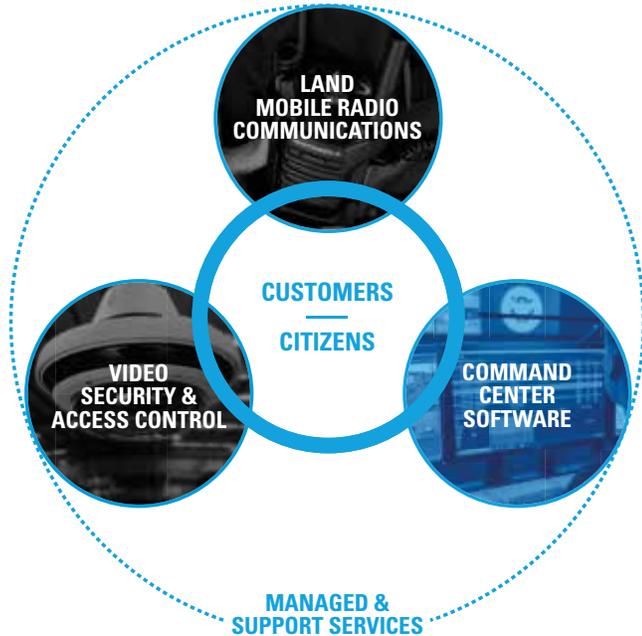
Flex is an integrated CAD, Records, Mobile and Jail solution inside of CommandCentral, our end-to-end software suite, powered by the industry's first and only mission-critical ecosystem.

Having access to a full ecosystem means your agency never again has to choose between a vendor with the right product or a vendor with all the services to back it up.

As an integral part of Motorola Solutions' CommandCentral software suite, Flex offers the complete package through 60+ integrated off-the-shelf modules, an end-to-end software experience, fully synced mission-critical communications, access to trusted video and security analytics as well as a line of Motorola Solutions services that will be there in critical moments today, tomorrow and for years to come.
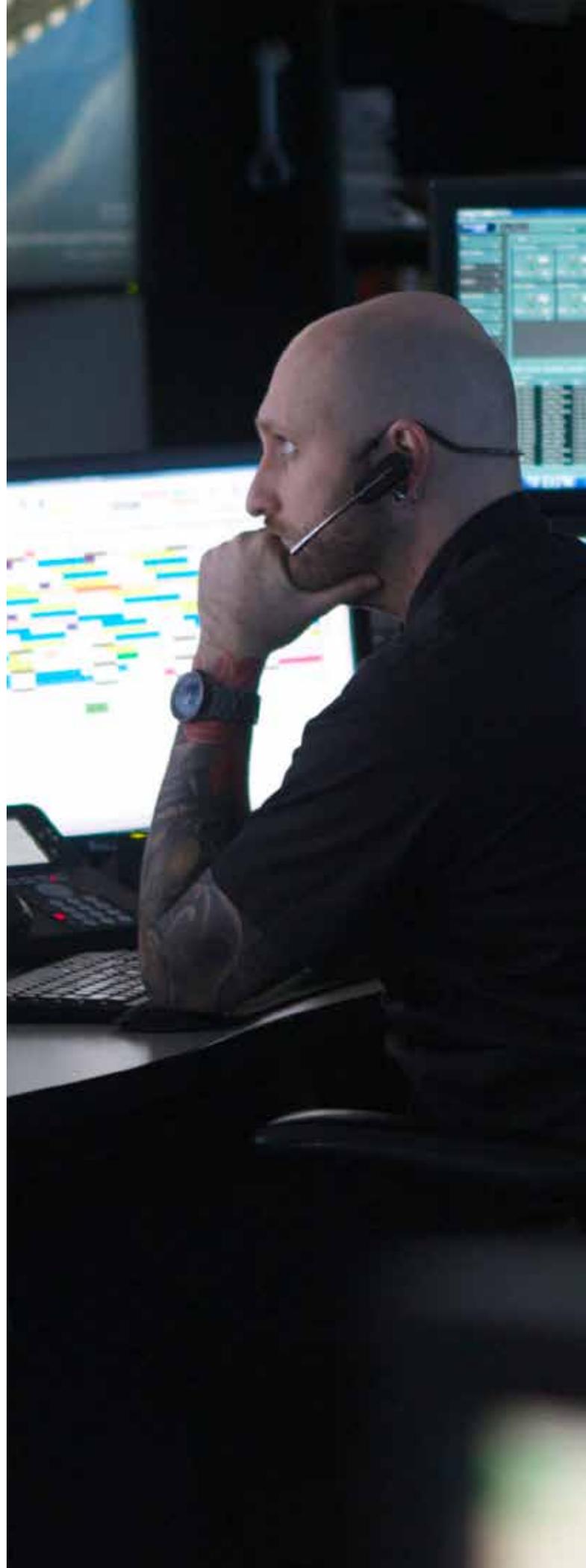
MAXIMIZING THE ECOSYSTEM

Extend the investment of your Flex solution with industry-leading integrations.

FLEX CAD AND MISSION-CRITICAL COMMUNICATIONS

Increase situational awareness and improve officer safety by displaying field devices through one centralized hub for voice and data communication. Use Critical Connect to access location, presence, operational status and other key data for both LMR and broadband PTT resources and display the information in a single CAD map. Create reports on officer movement throughout the day for enhanced decision making on resource distribution. Associate all radios, status changes and recent communication with fleet vehicle, responder and unit for increased responder safety.

FLEX CAD AND EMERGENCY CALL MANAGEMENT

Motorola Solutions' NG9-1-1 solutions and PremierOne CAD offer a more efficient call management approach by integrating call handling into CAD and easing the call taker's already stressful job. The result is a more efficient workflow that saves time.

Minimize keystrokes, reduce errors and speed response by integrating PremierOne CAD with VESTA® 9-1-1 call handling. No more swiveling back and forth between applications. With Integrated Call Control, answering a call, creating an incident, dispatching and releasing a call can be accomplished in as few as four keystrokes, and all from one screen.

FLEX CAD AND CAD VIEWER

Securely view CAD information and keep an eye on agency activity when not on the dispatch floor from any internet-connected laptop or PC. With secure view access to agency CAD information from anywhere, you can make better decisions in record time while also enabling non-traditional users to work from locations that have not previously had access to jurisdictional CAD information.

FLEX CAD AND REAL-TIME INTELLIGENCE OPERATIONS

Unify your team with one view and one workflow for a safe and rapid response with CommandCentral Aware. Access CAD incident data from the situational map to achieve a complete operational view in your real-time crime center. Improve response time and save clicks by pushing an incident into Flex CAD from CommandCentral Aware and set analytics to automatically send to multiple agency personnel the moment a critical CAD incident occurs. Combining CommandCentral Aware with industry-leading video technology from Avigilon and WatchGuard, you can deliver unprecedented visibility of a scene with access to all cameras in a single operational view, with easy evidentiary tagging and storing through CommandCentral Vault. By bringing users' attention to key video content, you can use CommandCentral Aware to enhance officer safety and boost productivity.

FLEX MOBILE AND COMMANDCENTRAL EVIDENCE

Bring powerful digital evidence capture capabilities and save time by collecting and securely uploading digital evidence right on the spot using CommandCentral Evidence. By leveraging this integration, responders can easily collect digital evidence in the field through images, video and audio with a simple-to-use smartphone application. Keep the burden of management to a minimum with metadata automatically added to evidence and on-device tagging. Content is then uploaded to CommandCentral Evidence for easy, immediate use. All evidentiary data is isolated from personal data making it inaccessible for tampering by other apps.

FLEX RECORDS AND COMMANDCENTRAL RECORDS

The Consolidated Record View is an intuitive, new experience to supplement your case folders. Compile all incident information and related digital evidence into a unified, incident-based view to quickly understand a case and access everything you need in one place. Officers can easily create their narrative while detectives can get context about what happened on-scene and conduct investigations without delay.

FLEX RECORDS AND DIGITAL EVIDENCE MANAGEMENT

Simplify your records management and ensure that justice is always achieved with seamless integration to CommandCentral Evidence. With everything available in one place, your team can easily find anything they need with a Google-like search. They can even save searches that dynamically update with any new content. Intelligent correlation to CAD and Records data compiles all evidentiary content related to an incident into a case folder for detectives - alleviating the burden of manually compiling it or the risk of evidence falling through the cracks.

FLEX RECORDS AND JUDICIAL SHARING

Streamline case file preparation and distribution through CommandCentral Evidence. Sharing with prosecutors, other agencies and the community can be facilitated through their own instance of CommandCentral Evidence or an email link with an accompanying audit log. For FOIA requests, automated redaction is also available to quickly protect personally identifiable information before content is shared publicly.

FLEX RECORDS AND COMMUNITY ENGAGEMENT

Collaborate with your public more efficiently than ever before. Our CommandCentral Community tools are part of the Flex Records package because we know that agencies of all sizes need a reliable engagement engine that can enrich the investment you make in a Flex Records system to increase collaboration, transparency and trust. The CommandCentral Community tools, like Digital Evidence Collection, Crime Map and Anonymous Tipping are designed to work alongside your records specialists and investigation teams, saving them valuable time and precious resources.

FLEX JAIL AND FLEX RECORDS

Help streamline offender intake and release processes, and increase access to actionable information to ultimately improve operational efficiency. Information from an arrest report filled out in Flex Records pre-populates a booking form in Flex Jail as you begin the intake process.

FLEX JAIL AND MISSION-CRITICAL COMMUNICATIONS

Call for backup during a jail incident with clear, instant communication using rugged communications devices such as APX P25 Two-Way Radios.

FLEX JAIL AND BODY-WORN CAMERAS

Record clear, evidentiary audio and video to capture the truth of any situation that occurs in the jail using industry-leading body-worn cameras from WatchGuard. Once the incident is contained, all digital evidence from stationary cameras, body-worn cameras, and radio traffic recordings is automatically bundled into an incident case folder in CommandCentral Evidence.

FLEX JAIL AND VIDEO SECURITY AND ACCESS CONTROL

Increase officer efficiency and accuracy using intelligent surveillance systems such as Avigilon. Avigilon AI-enhanced cameras use machine learning to understand what normal jail exterior and interior scenes should look like, then automatically flag unusual behavior and alert officers. These cameras integrate with access control systems for comprehensive monitoring of personnel entering and exiting the facility.

ECOSYSTEM INTEGRATIONS

FRONTLINE RESPONDER | LTE | LMR

COMMUNITY ENGAGEMENT	EMERGENCY CALL MANAGEMENT	VOICE & COMPUTER AIDED DISPATCH	REAL-TIME INTELLIGENCE OPERATIONS	FIELD RESPONSE & REPORTING	RECORDS & EVIDENCE MANAGEMENT	ANALYSIS & INVESTIGATION	JAIL & INMATE MANAGEMENT
CITIZEN	9-1-1 CALL TAKER	DISPATCHER	INTELLIGENCE ANALYST	FRONTLINE RESPONDER	RECORDS SPECIALIST	CRIME ANALYST	CORRECTIONS OFFICER

> "I cannot emphasize enough the importance from an officer safety perspective of having immediate access to that information. It is an officer safety issue, and having that integrated response is a huge benefit to the safety of the officers.

Aaron Perry, Assistant Police Chief, Roy City PD

NEXT-GENERATION EVOLUTION WITH A DEDICATED TECHNOLOGY LEADER

We build software for mission-critical environments where every second matters.

Flex and other applications in our CommandCentral software suite unify data and streamline workflows from call to case closure in order to put your information to better use, improve safety for critical personnel and restore your focus on the communities you serve. Backed by a trusted, 90-year expert with proven public safety leadership and the industry's first and only mission-critical ecosystem, our suite is transforming the public safety experience. Combined with unified radio and broadband communications, video intelligence and analytics and world-class services, our ecosystem is the technology lifeline your mission depends on. Our mission is to never stop advancing it.

For more information about Flex, visit: **www.motorolasolutions.com/flex**

MOTOROLA SOLUTIONS