



# GAIN AN INDEPENDENT WITNESS WITH BODY-WORN CAMERAS

**THE VB400 FOR REPOSSESSION AGENTS**



# THE VB400 BODY-WORN CAMERA SOLUTION

## AN ESSENTIAL TECHNOLOGY FOR SAFER REPOSSESSION OPERATIONS.

Having your vehicle repossessed can be a triggering situation for many people, resulting in aggression and violent behavior if they feel wronged. As a result, repossession agents often face safety concerns and threats of violence while on the job. Body-worn cameras act as a deterrent to aggression while capturing video and audio - providing accurate and indisputable proof of incidents. Improve the safety of your agents while saving time and money by reducing legal claims.

The VB400 body-worn camera is designed for professionals who may encounter threats of violence on the job. With its rugged exterior and low light capability, the VB400 provides footage of events as they occur, allowing immediate response and providing indisputable evidence.

# PROTECT AGENTS & COMBAT FALSE CLAIMS

Body-worn cameras are proven to minimize verbal and physical attacks, as people's behaviors change when they know they are being recorded.

Serving as an independent witness, video evidence helps to resolve complaints and disputes by providing transparency that protects repossession agents against false accusations. Employers who provide body cameras as part of an employee health, safety and accountability program find success in reducing threats of violence against employees as well as mitigating risk of litigation.



## RUGGED AND INTUITIVE DESIGN

Focus on the job and not on the weather. The toughened exterior of the VB400 resists rain, snow and dust. Tested to military standards, the result is a body-worn camera that works when you need it. The large central button and robust side switch are positioned for easy operation, even when wearing gloves.



## HIGH QUALITY VIDEO

In instances where footage is required for evidence, the camera's wide angle, 1080p HD lens captures high-quality video from the wearer's viewpoint - providing accountability, protecting people and proving professionalism. And, with an array of accessories, agents can attach the VB400 to any clothing type.



## LOW LIGHT CAPABILITY

Repossession agents often work during the night, when most people are asleep, to avoid confrontation. The VB400 supports low light conditions to 0.2 lux - capturing footage even in less-than-ideal lighting conditions.



## PRE / POST-RECORDING

Context is vital. With pre / post-record enabled, capture the important interactions leading up to and after the main event. Pre-record captures a continuous loop of audio and video before the moment the camera starts recording.



## LONG BATTERY LIFE

Capturing interactions can mean the difference between conviction and acquittal. With a recording time of up to 12 hours on a single charge - the VB400 enables better protection for security guards who may be working alone for extended periods of time.





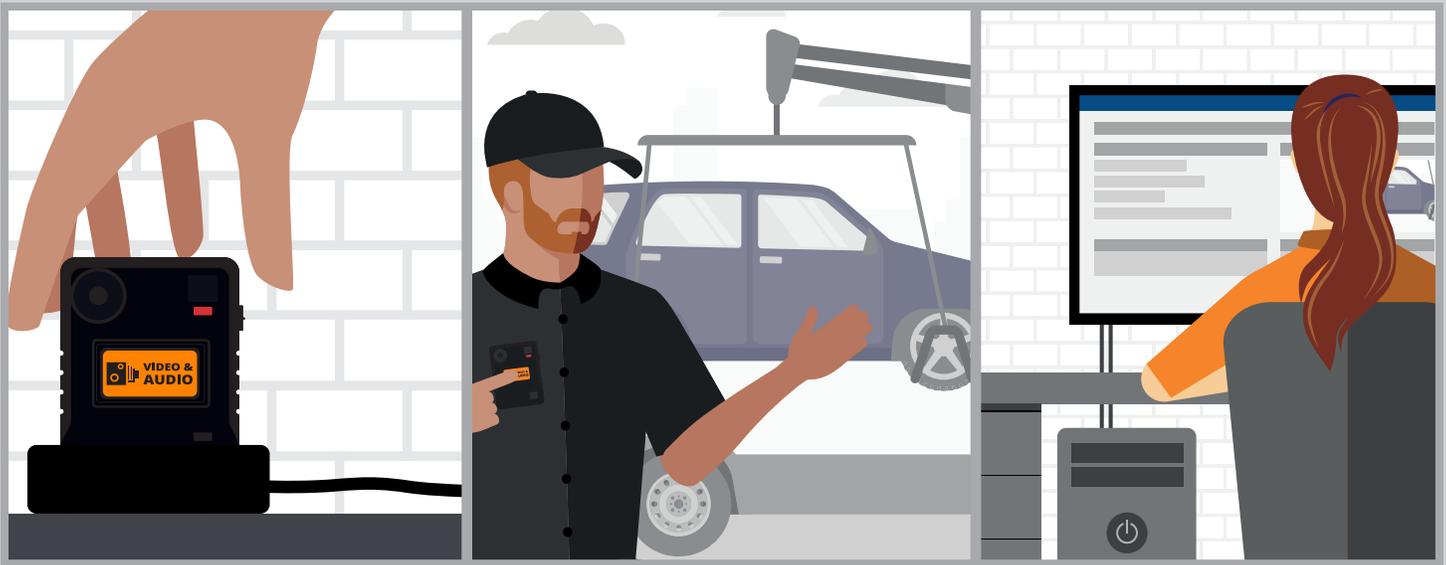
## SECURELY PROCESS AND SHARE VIDEO FOOTAGE

VideoManager is a fully customizable device and digital evidence management solution. It lets you prepare, process and share high-quality video evidence from your suite of body-worn cameras.

All footage captured by VB400 cameras is securely offloaded to VideoManager, and can be accessed by authorized personnel by securely logging in from any computer or tablet connected to the network. It also provides links for secure sharing with external agencies for seamless collaboration.

VideoManager provides the ability to assign user profiles, meaning granted permissions within the system can be controlled by role. For additional security, audit logs let you track every user action, ensuring traceability and transparency. Two-factor authentication protects against unauthorized user access while access control keys stop unauthorized devices from connecting to the system.





# A DAY IN THE LIFE OF A REPOSSESSION AGENT WITH THE VB400

## STARTING AND ENDING A SHIFT

A repossession agent has their own camera and docking station that they maintain, assigned to them by their agency.

The agent wears the VB400 body-worn camera throughout their shift attached to a chest or shoulder harness. After locating the vehicle they are repossessing, the agent activates a recording on their VB400 camera before exiting their own vehicle and approaching the target vehicle. When they press the power/record button, the VB400 camera vibrates indicating it is recording.

By activating the recording before approaching the target vehicle, the agent is able to document any pre-existing damage the vehicle might have.

## RESPONDING TO AN INCIDENT

If the repossession agent becomes involved in an escalated situation with the vehicle's owner, the agent announces that they are recording on a body-worn camera.

With a press of the bookmark button on the camera, the agent can mark a specific moment of footage as 'important'. It will be retained as an 'incident' and all other footage will be systematically deleted as required. Incidents can be audited centrally, and securely shared with courts.

## INCIDENT INVESTIGATION

At the end of the shift, the agent plugs their single-camera docking station into their laptop and docks the VB400 to charge and offload footage. All stored footage is securely offloaded to VideoManager, and erased from the camera. The offloaded footage will then be reviewed by an authorized user within the agency, with the bookmarked footage reviewed ahead of the other recordings.

If the agent's camera was pre-configured to have a pre / post record setup, administrators of the VideoManager software will be able to review, as part of the incident, the moments right before the agent hit the record button on their camera.



For more information, please visit: [www.motorolasolutions.com/vb400](http://www.motorolasolutions.com/vb400)



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